



Clientèle
LIFE

Legacy Funeral Plan

PRODUCT

This Training Pack is designed for new and existing ABC/Clientèle Agents that will be selling the SASSA-only product or in combination with other Clientèle products. Agents qualifying to sell the SASSA product must complete this training in full, pass all assessments and sign and adhere to the Treating Clients fairly declaration.

PRODUCT OVERVIEW

PRODUCT KNOWLEDGE

As a Sales Agent, having a deep understanding of the insurance products you represent is not just a requirement—it's a reflection of your professionalism and integrity. Mastery of product knowledge enables you to engage confidently with clients, address objections effectively, and ensure that every policy sold aligns with the client's actual needs.

The Clientèle Legacy Funeral Plan – Summary

- This is an Individual funeral policy designed specifically for SASSA Grant holders.
- Individual cover for the Main SASSA Grant recipient aged 18 to 80.
- Add 2 children (biological or adopted) aged 0 to 21
- Accidental death paid immediately.
- Death due to natural causes waiting period of 6 months.

Exclusions:

- Suicide in the first 12 months.
- Death due to committing a criminal act.
- Royalty is NOT INCLUDED in this Funeral Plan.
- Qualifying clients will pay their policy premiums directly from SASSA Grant and not the bank account.

Section 1

Role Players and Relationships

Section 1

Role Players and Relationships

POLICYHOLDER	<ul style="list-style-type: none">• The policyholder on this policy must be a natural person.• The policyholder must be the main life assured.• The policyholder must be a South African citizen.
PREMIUM PAYER	<ul style="list-style-type: none">• The premium payer on this policy must be a natural person.• The premium payer needs to be the same as the policyholder.• The premium payer must be the main life assured.
SASSA GRANT	<p>The premium payer must be a SASSA Grant recipient (Grants are paid between the 3rd and the 10th of each month).</p> <ul style="list-style-type: none">• Old Persons Grant.• Disability Grant.• War Veterans Grant.
MAIN LIFE INSURED	<p>The main life assured on this policy must be a natural person and there must be a main life assured on the policy.</p>

Section 1

Role Players and Relationships

LIFE ASSURED	This is any person who is covered by the policy. They will be listed on the policy schedule.
CHILD/CHILDREN	<ul style="list-style-type: none">• These are biological or legally adopted children of the main life assured.• Maximum 2 children are covered.
BENEFICIARY	<ul style="list-style-type: none">• The beneficiary must be a natural person.• This is the person who receives the benefit when the policyholder dies.• The policyholder may nominate a beneficiary, preferably with an account into which the claim amount may be deposited electronically.• If the nominated beneficiary is a minor, the money will be paid to their legal guardian.• If the policyholder did not nominate a beneficiary or the nominated beneficiary cannot be found, the money will be paid into the policyholder's estate.

Section 1

Role Players and Relationships

WHAT DOES THE FUNERAL BENEFIT DO?	<p>Funeral Benefit:</p> <ul style="list-style-type: none">• We will pay the Beneficiary the total funeral benefit amount if an Insured Life dies.• Should death of an Insured Life occur as a result of an Accident between the date the policy application was received by us and the Date of Commencement (for a maximum of 45 days), 100% of the total funeral benefit will be payable.• Thereafter cover is dependent on payment of premiums and 100% of the total funeral benefit will be paid on death due to an Accident.• Should death of an Insured Life occur due to any reason other than as a result of an Accident, the payment will be determined in the following manner:<ul style="list-style-type: none">◦ 0% of the total funeral benefit from month 1 – 6 (The waiting period).◦ 100% of the total funeral benefit from month 7 onwards.
ELIGIBILITY	<ul style="list-style-type: none">• All lives, subject to age limits.• People residing in South Africa. (residing in SA 9 out of preceding 12 months).
LIVES COVERED	<ul style="list-style-type: none">• Member only (no spouse).• Maximum 2 additional children at an additional cost.

Section 1

Role Players and Relationships

TERM	Whole of life.
WAITING PERIOD	6 months for death due to natural causes.
EXCLUSIONS	<ul style="list-style-type: none">• Death due to suicide within first 12 months.• Death due to a violation of an act of law.
TERMINATION	<ul style="list-style-type: none">• Notice given by policyholder.• Cancellation due to policy terms and conditions (e.g... Lapse, fraud etc.).• If the Main Insured Life passes away, the policy will be mortalised.

Section 1

ADDITIONAL BENEFITS

Main Funeral Benefit cover ranges from R7,000 – R15,000

Additional Funeral Assistance Benefits – offered by Direct Rewards (Pty) Ltd.

- 24-hour Helpline
- Assistance in sourcing the relevant funeral service provider for all the clients' requirements including, but not limited to:
 - Caskets; Tombstones; Cremation; Chapel and after-service venues; Catering/restaurants; Travel services and arrangements; Design and printing of programmes; Floral arrangements.
- Other specialised items, keepsakes, and services Assistance in sourcing after-funeral care services including, but not limited to:
 - grief counselling; travel arrangements and transfers; attorneys; nurse or other care services; home care services such as gardening and domestic services Discounted Partners.
- Discounts available from leading service providers across South Africa including, but not limited to:
 - Icebolethu Funeral Services – 10% discount on funeral services and coffins.
 - Martin's – 20% discount on funeral services and coffins.
 - Netflorist – 10% off on gifts and flowers.
 - Flowers.co.za – 8% off on gifts and flowers.
 - Special car hire rates from Avis Car and Woodford Car Hire.
 - JustGO – R100 discount on bus and flight bookings
 - Repatriation of Mortal Remains.

Section 1

ADDITIONAL BENEFITS

Assisting the bereaved family and next-of-kin with road repatriation of the mortal remains to a funeral home closest to their normal place of residence. All arrangements to transport mortal remains as requested by the family are managed and special care is taken to consider particular customs and beliefs.

Repatriation is arranged when the deceased's body is more than 100km from their place of residence within South Africa and neighboring countries i.e. Lesotho, Namibia, Mozambique, Botswana, Zimbabwe and Swaziland.

Assistance with the necessary documentation and co-ordination with the authorities to transport the deceased's mortal remains to the place of residence.

Includes transfer of the ashes to their normal place of residence after cremation; and Where family members are required to identify the deceased or wish to accompany the deceased to the final funeral home, 1 night accommodation to the value of R1, 000 is arranged and paid for.

Section 2

Premiums

GRANT HOLDER AGE	R10 000	R15 000
18 to 41	R120	R140
41 to 55	R120	R150
56 to 65	R140	R170
66 to 69	R180	R210
GRANT HOLDER AGE	R7 000	R9 000
70 to 74	R145	R180
75 to 80	R180	R210
YOU CAN ADD MAXIMUM 2 CHILDREN 0 TO 21		
CHILD AGE	COVER AMOUNT	EXTRA PREMIUM
0 to 5	R1 000	R10
6 to 21	R2 000	R10

Section 2

Premiums

PREMIUM PAYMENTS	<p>Premiums will be deducted directly from the SASSA grant. The premiums are payable monthly and will remain payable until the first of:</p> <ul style="list-style-type: none">• death of the main life assured; or• the policy lapses, due to premiums not being paid; or• the policy is cancelled;
ENTRY AGES	<ul style="list-style-type: none">• Main Life Assured minimum age is 18 and maximum age is 80 (Cover is for life).• Children minimum age is 0 and maximum age is 21 (cover ends when child turns 22).
COVER START DATE	<p>Cover will commence when the first premium has been paid. Cover start date will appear on the policy schedule. All cover is subject to the 6-month waiting period in order for benefits to commence.</p>
POLICY END DATE	<p>The policy will end on the earliest of:</p> <ul style="list-style-type: none">• The expiry of the grace period for the payment of premiums, if no premium has been received;• When the policyholder submits a request for cancellation;• On the death of the main life assured;• When the policy lapses.

Section 2

Premiums

PAYMENT METHOD

The following payment methods are available:

- SASSA Grant deduction only.

Section 2

Premiums

PAYMENT METHOD	<p>The following payment methods are available:</p> <ul style="list-style-type: none">• SASSA Grant deduction only.
COOLING OFF PERIOD & CANCELLATION	<p>The Client has the right to cancel the policy within 31 days from date of receiving the policy documents, provided that no benefit has yet been claimed, paid, or an insured event occurred, and will be refunded the full premium.</p> <p>A client has the right to cancel the policy at any time, giving 31 days’ notice. Premiums received during this notice period will not be refunded. (This rule is outside of cooling off period).</p>
GRACE PERIOD	<p>From the policy’s selected debit date, a Client will be covered for 15 calendar days, regardless if a premium is paid or not.</p> <p>Should a death claim arise during this period and the benefit is paid, the missed premium will be deducted from the benefit paid.</p>

Section 2

Premiums

LAPSE	<p>A policy will automatically lapse in the event of non-payment of 2x consecutive premiums. In order for cover to continue:</p> <ul style="list-style-type: none">• Should client start paying your premiums within two months of the policy lapsing, and outstanding premiums are paid in full, policy will be reinstated, and no new waiting period will be applied. If premiums are brought up to date before a death, the death claim will be honoured if valid. If premiums are brought up to date on or after the date of death, the death claim will not be honoured.• Should client start paying premiums after two months of the policy lapsing and all missed premiums are not paid up to date, your policy will be restarted, and a new waiting period of 6 months will be applied for all insured lives.
PAID UP	<p>This policy may not be paid up.</p>
PAY-OUT	<p>The payment of any benefit on this policy is paid:</p> <ul style="list-style-type: none">• To the policyholder for death of child claims; or• If the policyholder dies, to the beneficiary, if the beneficiary was validly appointed; or• If the beneficiary is not validly appointed, to the estate of the deceased.

Section 2

Premiums

PREMIUM & BENEFIT INCREASE	<ul style="list-style-type: none">• Automatic Premium Increase: Annually Reviewable.• Automatic Benefit Increase: Annually Reviewable.• Only if the SASSA grant payment goes up then the premium and cover will increase.
CLAIM EVENT	Death (accidental or natural).
POLICY WILL STOP	Only on death of all insured lives.
CLAIM DOCUMENTS REQUIRED	<ul style="list-style-type: none">• Death Claim forms (accidental or natural) • Death Certificate. • Copy of Deceased ID • Copy of Beneficiary ID • Burial Order • Police report in the event of unnatural or accidental cause of death and • DHA 1663 or Medical certificate • Copy of beneficiary's Banking Details • The date and cause of the claim event.

Section 2

Premiums

CLAIMS PAYMENT	Valid claims will be paid within 24 hours, provided the required documents have been received.
NOMINATION OF BENEFICIARY	Only natural persons may be nominated as beneficiaries. Where there is no beneficiary nominated, the proceeds will be paid to the estate.

Section 3

Clientèle Mobile App

Section 3

Clientèle Mobile App

This module will deal with the capturing of the client details on the Clientèle Mobile App, including all required and compulsory disclosures and actions to validate a SASSA recipient.

Agents qualifying to sell the SASSA product must complete this training in full, pass all assessments and sign and adhere to the Treating Clients fairly declaration.

Section 3

Clientèle Mobile App

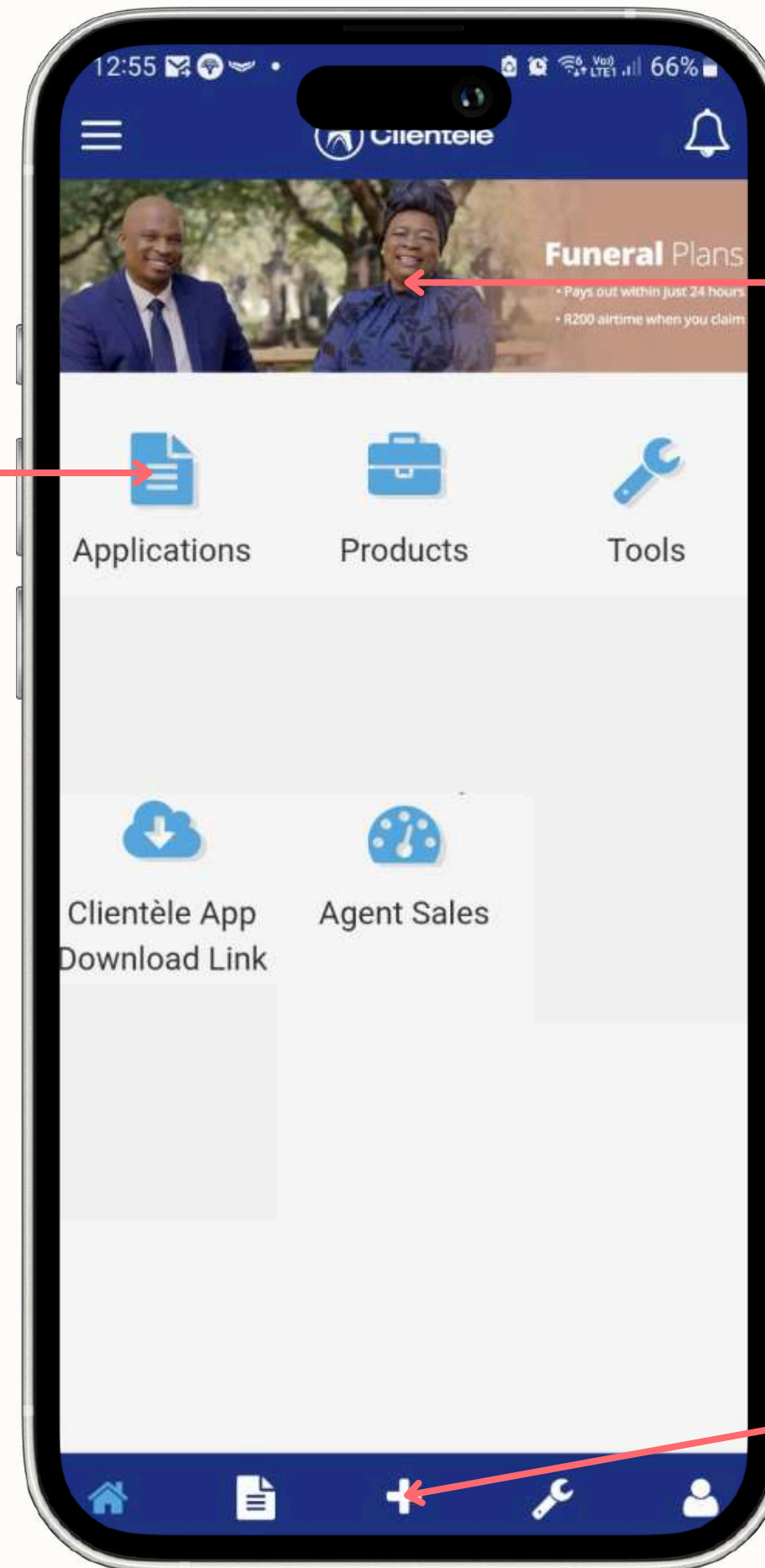
- You will approach and qualify prospective clients by respectfully probing if the client is a SASSA grant recipient (Old age grant and Disability grant only).
- You will then use the Clientèle mobile app to check if the client is a SASSA grant recipient and if the client qualifies for the product.
- If the client qualifies you will then carefully explain the benefits, waiting periods, and exclusions of the Clientèle Legacy Funeral plan to the client and handle all questions on a non-advice basis.
- You will also explain the premium amounts and premium deduction via the SASSA account based on Regulation 26A.
- You will capture the client details, including the beneficiary details on the Clientèle mobile app.
- During the capture process you must make all the required disclosures, and the client must be fully aware of all product and regulatory requirements.
- You will confirm the sale by using the recording function where you and the client must record the confirmation, you in your own voice and the client in his/her own voice.
- The client must sign as confirmation and agreement to the sale.
- Take a picture of the clients ID.
- Submit

A
Applications: Here you can check submitted and pending applications

B
This is the Home Screen. You may have less icons but it will look similar

Ensure you have the Clientèle Mobile App downloaded and that you are listed for selling the SASSA product.

C
To start a new application, press the “Push” button



A

Capture the client ID number. The green tick means that the ID is valid

B

If the Funeral SASSA icon appears here it means that the client qualifies for the Legacy Funeral Plan. If the icon does not appear here it means that the client already has a funeral deduction on SASSA.

10:51

Clientèle

New Application

ID Number

Valid ID Number

Is the Applicant a SASSA Grant Recipient?

Yes No

Check Available Products

Funeral SASSA

C

Confirm with the client if he/she is a SASSA recipient. If so, then press “Yes”. The System will check if:

1. The Client is registered with SASSA as a grant recipient.
2. The Client has a funeral deduction off his grant already.

Only use the SASSA check if the client says that he/she is a SASSA recipient as there is a limit on the number of SASSA check every day.

A

This message will appear when you click on the “Funeral SASSA” icon. This takes you to the product brochure where you can show the client the benefits of the product.

10:51

Clientèle

New Application

ID Number

Valid ID Number

Is the Applicant a SASSA Grant Recipient?

Yes No

Client Confirmation

I confirm that I have reviewed the product information contained in the link below and have sufficient information to proceed with the product of my choice.

[Product Brochure](#)

Decline Confirm

B

Press “Confirm” if the client is made fully aware of the product benefits, waiting periods and exclusions.

A
The date and your broker code will be automatically included here

B
Select your Team or Company from the drop-down list.

C
For SASSA clients, there is only Individual cover

D
Click "Show cover options"

Funeral Application

Application Date: 2025/07/07, 09:29 Agent Code: B0077

Agent Location: Alexandra Mall

Insurance

Funeral SASSA Plan Type

Clientèle Legacy Funeral Plan

Cover Type

Individual

Show Cover Options

E
Monthly premium and cover amount will appear here

F
Select the premium level here

G
Click next

Funeral Application

Total Premium: R210 p/m Main Insured Cover: R9,000

Application Date: 2025/07/07, 09:29 Agent Code: B0077

Agent Location: Alexandra Mall

Insurance

Funeral SASSA Plan Type

Clientèle Legacy Funeral Plan

Cover Type

Individual

Cover Options

R9,000 at R210 p/m

Next

A

If the client agrees to taking product, then you can start capturing the client information. Please make sure that you capture the information accurately.

B

Click "Next" for Payer details

Insured Person

Total Premium R210 p/m Main Insured Cover R9,000

Title Mr Ms

First Name Test

Surname Test

ID Number 083

Date of Birth 1946/04/27

Gender Male Female

Mobile Number 0962

Alternate Number 3139

Email test@abc.net.za

Postal Address Acacia Building Hurlingham Office Park

Next

Insured Person

C

Confirm the clients details here.

D

Click next

Mobile Number 0962

Alternate Number 3139

Email test@abc.net.za

Postal Address Acacia Building Hurlingham Office Park

Suburb Hurlingham

Town / City Sandton

Postal Code 2169

Occupation Pensioner

Education Level Grade 12

Monthly Income R0

Next

Payment Details

Total Premium	Main Insured Cover
R210 p/m	R9,000

Payer Details

Relation to Insured Person

Self

Payer's Initials

T

Payer's Surname

Test

Payer's ID Number

[redacted] 5083

Next

A
Payer details will now default to SASSA deduction. You do not capture banking details.

B
Once done, click next.

A
Capture the beneficiary details here.
Please capture the beneficiary ID
number.

The image shows a smartphone screen with a 'Beneficiary' form. At the top, there is a blue header with a back arrow and the title 'Beneficiary'. Below this, the form is divided into sections. The first section shows 'Total Premium' as 'R210 p/m' and 'Main Insured Cover' as 'R9,000'. The next section is 'Relation to Insured Person' with a dropdown menu set to 'Child'. Below that is a 'Title' section with two buttons: 'Mr' (grey) and 'Ms' (blue). The 'First Name' field contains 'Test' and the 'Surname' field also contains 'Test'. The 'ID Number' field shows a partially masked number ending in '083' with a barcode icon to its right. Below the ID field is a green checkmark and the text 'Valid ID Number'. The 'Mobile Number' field shows a partially masked number ending in '0962'. At the bottom of the screen is a blue bar with a white 'Next' button. A red arrow points from the 'Next' button to a callout box on the right, and another red arrow points from the 'ID Number' field to a callout box on the left.

Beneficiary

Total Premium
R210 p/m

Main Insured Cover
R9,000

Relation to Insured Person
Child

Title
Mr Ms

First Name
Test

Surname
Test

ID Number
[redacted] 083

Valid ID Number

Mobile Number
[redacted] 0962

Next

B
Once done, click next.

A
You must make the necessary disclosures to the client.

Press "OK"

This is the replacement notice and the client must read and understand this disclosure.

The screen displays the 'Important Information' section. At the top, there is a table with two columns: 'Total Premium' and 'Main Insured Cover'. The values are 'R210 p/m' and 'R9,000' respectively. Below this is a section titled 'Replacement of Policies' with a paragraph of text. A modal dialog box is overlaid on the screen, containing the text 'Please hand the device to the client to read and confirm the necessary details.' and an 'OK' button. At the bottom of the screen is a 'Next' button.

Total Premium	Main Insured Cover
R210 p/m	R9,000

Replacement of Policies

Replacement of any insurance is generally to your disadvantage because it involves duplication of the initial costs on the policy and waiting periods are re-started. Is this proposal to replace the whole or any part of your existing insurance with any insurer (whether replacement is to occur immediately or to replace an insurance discontinued within the past four months or within the next four months)?

Please hand the device to the client to read and confirm the necessary details.

OK

Next

B
Ensure the client understands the replacement question.

C
Once done, Click "Next"

The screen displays the 'Important Information' section. At the top, there is a table with two columns: 'Total Premium' and 'Main Insured Cover'. The values are 'R210 p/m' and 'R9,000' respectively. Below this is a section titled 'Replacement of Policies' with a paragraph of text. Below the text are two buttons: 'Yes' and 'No'. The 'No' button is highlighted. At the bottom of the screen is a 'Next' button.

Total Premium	Main Insured Cover
R210 p/m	R9,000

Replacement of Policies

Replacement of any insurance is generally to your disadvantage because it involves duplication of the initial costs on the policy and waiting periods are re-started. Is this proposal to replace the whole or any part of your existing insurance with any insurer (whether replacement is to occur immediately or to replace an insurance discontinued within the past four months or within the next four months)?

Yes No

Next

9:43 81%

← Important Information

Total Premium	Main Insured Cover
R210 p/m	R9,000

Please indicate whether the juristic representative disclosed the following information to you:

1. Full name and ID number of representative.
2. That the agent is employed by Affordable Benefits Company (Pty) Limited (ABC) and whether the agent of the juristic representative is a registered representative or a representative acting under supervision in terms of the Financial Advisory and Intermediary Services (FAIS) Act and for which product categories he/she is licensed to render intermediary services. The representative is only allowed to provide factual information on the insurance product and loyalty benefit to you and is not allowed to provide advice to you.

Insurance

1. Clientèle Life Assurance Company Limited (Clientèle Life) is an authorised Financial Services Provider (FSP No. 15268) and a licensed Long-term insurer.
2. Clientèle Life has authorised ABC to act as a juristic representative in terms of a written mandate in terms of the Financial Advisory and Intermediary Services (FAIS) Act.

Next

9:43 81%

← Important Information

Total Premium	Main Insured Cover
R210 p/m	R9,000

1. Clientèle Life Assurance Company Limited (Clientèle Life) is an authorised Financial Services Provider (FSP No. 15268) and a licensed Long-term insurer.
2. Clientèle Life has authorised ABC to act as a juristic representative in terms of a written mandate in terms of the Financial Advisory and Intermediary Services (FAIS) Act. ABC renders intermediary services in terms of the Long-term Insurance and FAIS Act. Clientèle Life accepts responsibility for the intermediary services performed by ABC.
3. Clientèle Life holds Professional Indemnity Insurance cover.
4. Your total premium will be paid by debit order and the representative is not allowed to collect monies or premiums directly from you.
5. You are providing consent for the Insurer to process and retain your personal information in accordance with the terms and conditions of our Privacy Policy which can be found on: www.clientele.co.za. You further consent to receiving communication regarding your Clientèle product via SMS, WhatsApp, Email or any other messaging platform.

Next

9:43 80%

← Important Information

Total Premium	Main Insured Cover
R210 p/m	R9,000

6. The type of policy, cover, benefits, exclusions, waiting periods, cooling off period and premium to be paid.
7. The cooling off period is 31-days.
8. Who in your family can be covered as a spouse and as children (where applicable).
9. ABC does not receive more than maximum regulated commission in terms of the Long-term Insurance Act for the sale of the policy.
10. You confirm that all information provided by you, to Clientèle, may be utilised and disclosed to any third party including, inter alia, a consumer risk profile agency, for purposes of Clientèle obtaining additional information from such third parties relevant to your person and/or financial affairs.
11. By signing this Application Form you acknowledge that your policy document, and your non-insurance contract (where applicable), sets out the terms of cover and contains the relevant policy exclusions. If any of these are different to what you believe the Clientèle representative told you or what is contained in this application, then please contact us urgently.

Next

9:44 80%

← Important Information

Total Premium	Main Insured Cover
R210 p/m	R9,000

contained in this application, then please contact us urgently.

12. Should you wish to lodge a complaint:

Complaints Procedure of Clientèle Life

1. Should you wish to lodge a complaint please contact the National Contact Centre on 011 320 3000, 011 320 3133 or mail services@clientele.co.za.
2. In the event that your complaint is not satisfactorily resolved, then you may refer the complaint to the Office of the Independent Arbitrator at complaintsarbitrator@clientele.co.za. This Independent Arbitrator has the independence and authority to overturn the initial findings and will only consider cases having previously gone through step (1).
3. In the unlikely event that you are still not satisfied with the decision then you can forward your complaint to the FAIS Ombud on 012 470 9080/012 762 5000 and/or the National Financial Ombud Scheme South Africa NPC (the NFO) on 0860-800-900.

Yes No

Next

A Compulsory legal disclosures

B Once done, click next

A

This is a very important SASSA disclosure that the client must read and understand.

B

Click "YES" if the client understood the disclosure.

C

Click next

Clientèle

← SASSA Funeral Deduction

Total Premium	Main Insured Cover
R140 p/m	R15,000

Insurance

I hereby instruct the South African Social Security Agency to deduct monthly the above premium from my grant and remit Clientèle Life Assurance Company Limited FSP 15268. I understand that SASSA does not market or endorse any financial products, and I confirm that I have entered into this agreement for a funeral policy of my own free will. SASSA will only deduct the premium after I have given express authorisation for this to be done.

Yes No

Next

Clientèle

← Important Information

Total Premium	Main Insured Cover
R140 p/m	R15,000

Have you or anyone on this policy or your close family or associates held any public position including acting as any government official or politically related position in South Africa or abroad?

Yes

No

Next

D

This is a FICA question

E

Click "YES" if the client understood the disclosure.

F

Once done, Click "Next"

A

This is the voice recording screen. Select the language of the client's choice.

B

This is the text that must be recorded where you the broker record your part and the client's text must be recorded in in the clients own voice. Prepare the client by showing him/her the text that they need to read. If a client cannot read, you can ask them to mention their full names, surname, ID number and then say that they have taken a Clientele policy for RXXX per month

Client Verification

Preferred Language

English

Please inform the client of the required voice recording, then start the recording, read the information below with the client and stop the recording when done. Review the recording and continue.

Start recording

Broker: "Jones Million, please confirm that you agree and have bought a Clientele Legacy Funeral Plan from me, Kevin Seabi."

Client: "I, Jones Million with ID number 9401270410088 hereby confirm that I bought a Clientele Legacy Funeral Plan on 25 March 2025 with a monthly premium of R140.00."

Stop recording

Next

C

If you are ready to record then press this icon

A

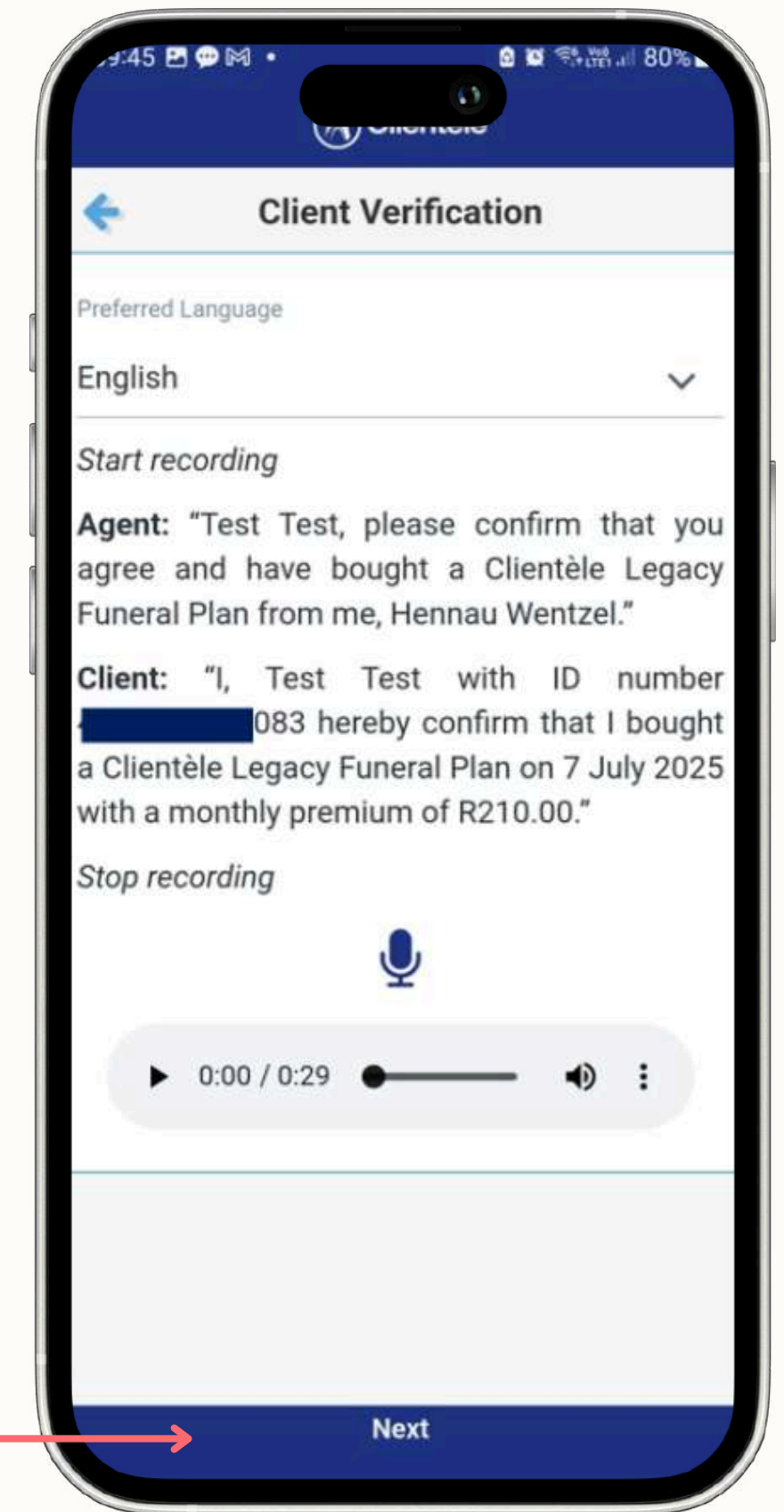
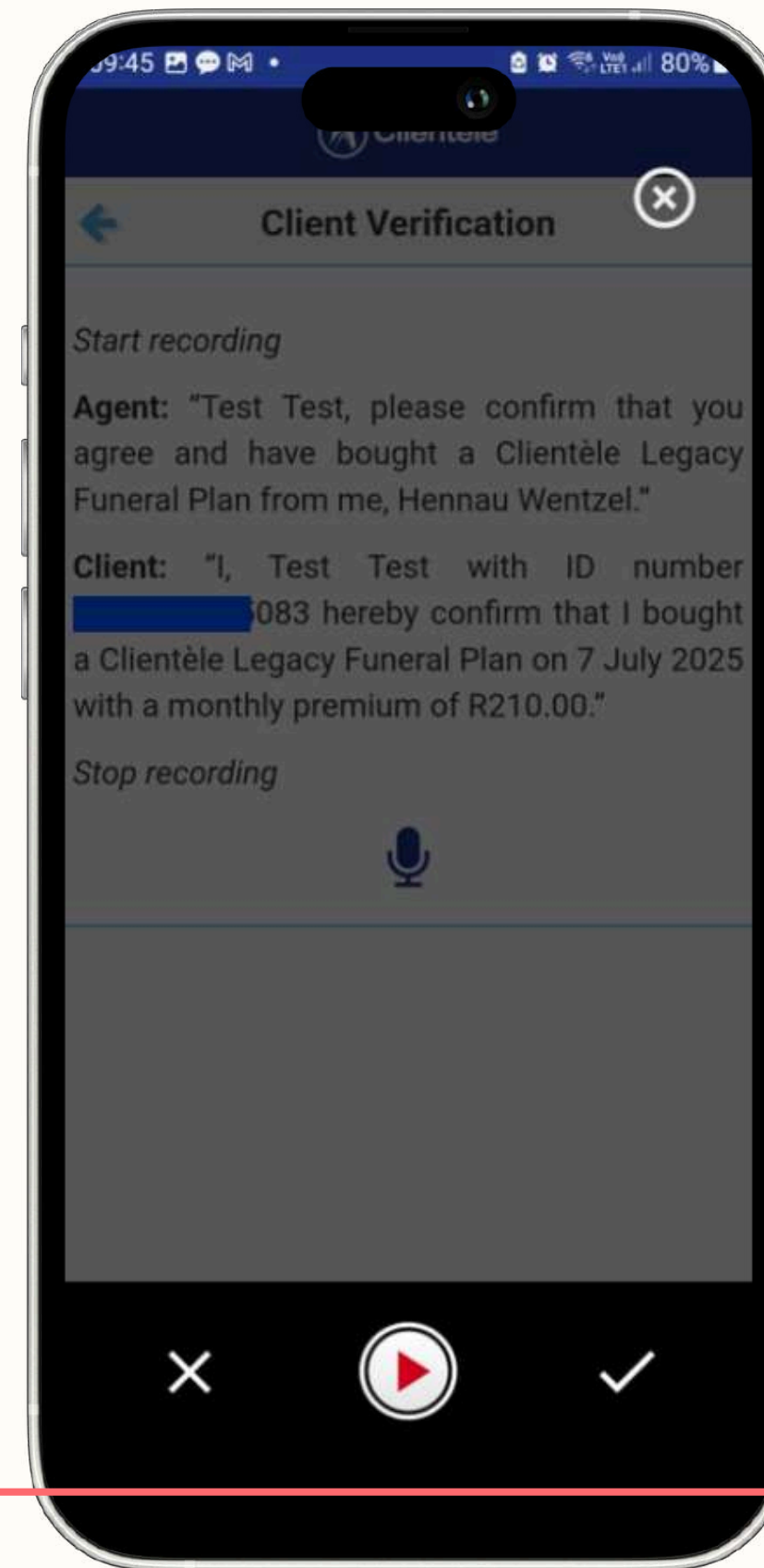
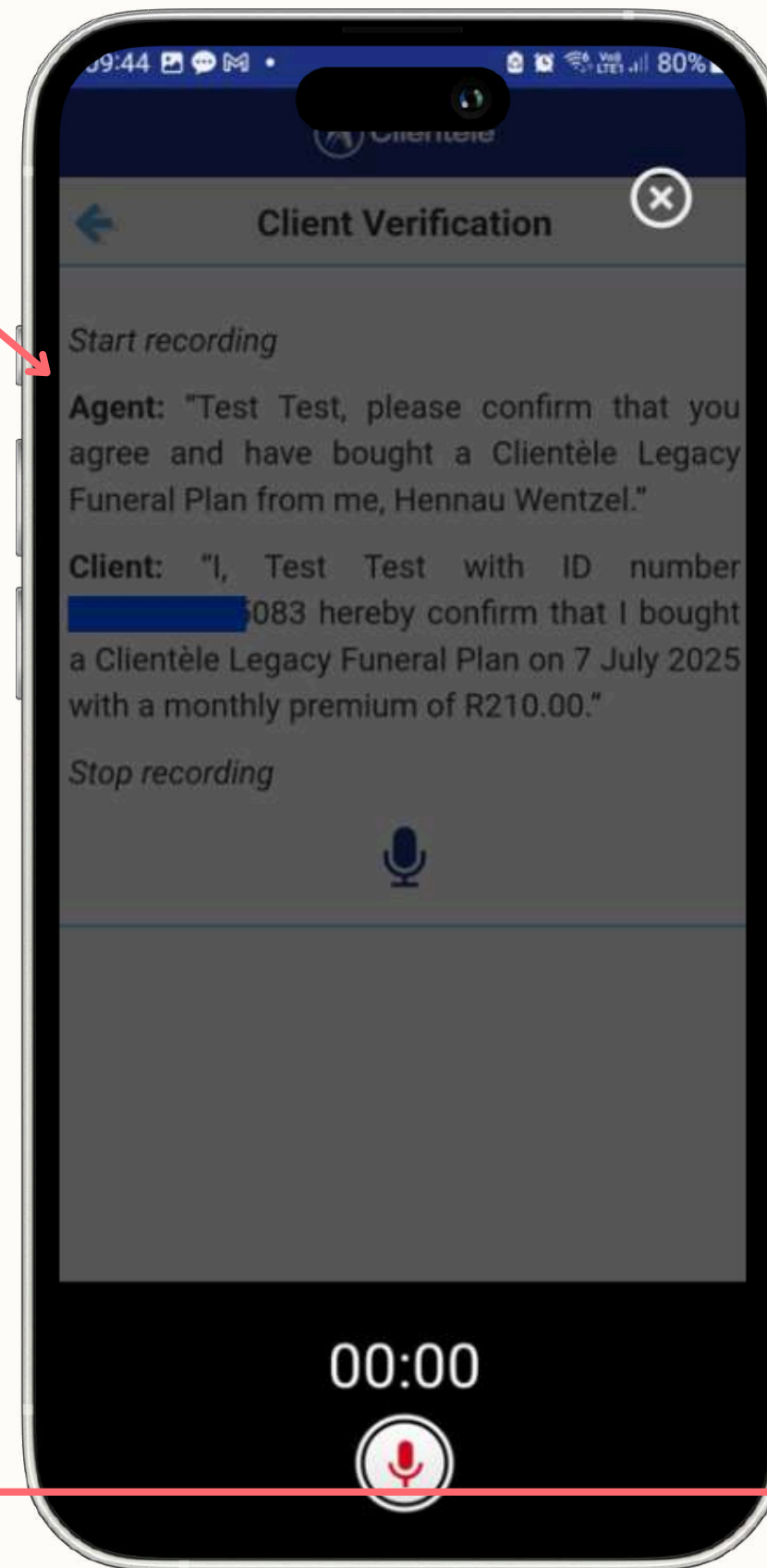
The recording must not be shorter than 26 seconds, otherwise the system will not recognise it. Do not record blank (no voice), as the system will not recognise it.

B

Once recorded you can listen to the recording here. You can then re-record (if needed) or save

C

Click "Next"



A

Firstly, the payer must sign, then you the representative must sign. By signing you confirm that you have captured everything accurately and that you confirm that you did not lie or mislead your client.

Do not forge the clients signature. That is fraud.

Summary & Signatures

Total Premium R210 p/m Main Insured Cover R9,000

Insurance

Clientèle Legacy Funeral Plan Individual Cover

Email Address (where communication will be sent to): test@abc.net.za

Mobile Number: 082****962

If there are any differences between this premium and any rates provided, the premium in this application will be seen as final.

Payer (Policy Owner)

Signature: XX

Agent

Signature: HH

Paper Mandate Info

Submit

B

Copy the policy number, the monthly amount and the debit date for the Q-Link biometric system.

Summary & Signatures

Total Premium R210 p/m Main Insured Cover R9,000

Paper Mandate Info

- Policy No: 228093
- Monthly Amount: R210
- Deduction start date: 2025-08-01

Photos Required

- 1) Photo of Paper Mandate
- 2) SA Green Barcoded ID or Smart ID (photo of original)

Photos

Upload

Take Photo

Cancel

C

Take a picture of the clients ID.

We don't need the paper mandate, so the second upload can be a blank image.

The application is now successfully captured on the Clientèle app.


You now need to conclude the biometrics application on the Q-Link app.

The sale is only complete if the biometrics application is successful.

Submitted sales can be found under “Applications” in your Clientèle app home screen.

Summary & Signatures

Total Premium	Main Insured Cover
R210 p/m	R9,000



Paper Mandate Info


- Policy No: 228093
- Monthly Amount: R210
- Deduction start date: 2025-08-01

Photos Required

- 1) Photo of Paper Mandate
- 2) SA Green Barcoded ID or Smart ID (photo of original)

Photos





Submit

A

Once you click submit, then you can do the biometrics application on the Q-Link app

